



Document No	CSTL/Service/C/2020/05/01.04.2024
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**CEAT TYRES LIMITED**

**Limited Warranty – FARM TYRE**

**COMPREHENSIVE WARRANTY POLICY:**

**Annexure 1: Manufacturing Defect – Warranty Period**

Product Category	Warranty Period (for Manufacturing Defects)
TR.REAR/TR.FRONT / HEAVY TRACTOR REAR – Tyres/ Tractor Radial / Farmax Rear / Row Crop Radial / Farmax Front	<b>7 years</b> for all tyres produced <b><i>on or after 1<sup>st</sup> Jan 2019</i></b> & <b>5 years</b> for all tyre produced <b><i>prior to 1<sup>st</sup> Jan 2019</i></b> . Warranty will be applicable from the date of manufacture or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
Tractor Trailer	<b>3 years</b> for all tyres produced <b><i>on or after 1<sup>st</sup> Jan 2019</i></b> Warranty will be applicable from the date of manufacture or till the tyre tread is worn up to Tread Wear Indicators (TWI) whichever is earlier, irrespective of kilometre covered
All Tubes & Flaps	2 years from the date of manufacture

Tyres adjusted under warranty will be replaced with a new tyre of same variety on pro-rata basis (i.e. based on average tread wear) as per details given below (applicable for Manufacturing defects only);

1)	Tread Wear Up to 10%	Free of Cost (FOC)
2)	Tread Wear more than 10% to 80%	Pro-Rata
3)	Tread Wear more than 80%	Replace at 80% wear only
4)	All Tubes & Flaps	Free of Cost (FOC)

Pro Rata Calculation = Worn out Tread Depth (NSD) / Original Tread Depth (NSD), e.g. if original NSD is 8mm, tyre worn out is 2mm, that means customer to pay 25% of tyre cost.

**Annexure 2: Non-manufacturing Defect (PK Policy) Warranty Period:**

PK Policy is an additional warranty policy for non-manufacturing defects which makes the tyre unserviceable for reason such as Run flat, Concussion, Rim Digging, Scoring, Non-Repairable through cuts, Sat on Rim, Fitment Damage / LRD and for no other reason.

Product Category (Tyres only)	Warranty Period (For Non-Manufacturing Defect Policy-PK)
TR.REAR / TR.FRONT / HEAVY TRACTOR REAR (On Aayushmaan & vardhan Series )	3 years from the date of manufacture or up to 50% tread wear whichever is earlier, irrespective of kilometre covered.

**Annexure – 1**

**Domestic Warranty Policy Extension for Farm Tyres**

Mode of Replacement: The tyres will be entertained under Manufacturing Policy and replaced on pro-rata basis. Customer will be charged for the wear, to the extent of use.

**Conditions:**

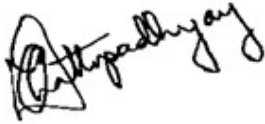
1. This warranty policy is applicable on farm tyres produced from 1<sup>st</sup> Jan 2019 onwards.
2. This warranty extension is offered on all manufacturing defects.
3. This warranty expressly excludes incidental or consequential damages or any injuries, whatsoever; and howsoever caused.
4. All applicable taxes, transportation and cost of mounting and balancing services shall be borne by the Purchaser on replacement with New Tyre.
5. The claims if any received under this warranty will be processed and settled by the Company under the Claims Procedure and the decision of the Company will be final and binding on the Purchaser.
6. The claim under this policy shall be subject to verification of original proof of purchase with duly filled, signed and stamped special warranty card.
7. A Warranty card will be given to all, which shall be valid on completion of details/information as set out therein and on signing the same and confirming acceptance of the terms and conditions of this special warranty.
8. The Warranty does not provide compensation for any direct or indirect losses, damages incurred on account of tyre failure or any expenses towards tyre mounting / demounting, alignment, balancing etc.

9. This warranty is only for the product under complaint and if the product is accepted under warranty the companion Product (Tyre/tube/flap) or the other vehicle components will not be considered for warranty.
10. The warranty is applicable to the first owner of the product.
11. Company reserves the right to change or modify the terms and conditions of aforesaid warranty policy without having any obligation or notice.

Please ref complete warranty document

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**CEAT TYRES LIMITED**



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